

ACE SECURITY

Company Overview



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SECURITY
SYSTEMS



SAFETY &
WELLNESS



MONITORING &
MAINTENANCE



FIRE PROTECTION
& LIFE SAFETY

Ace Security at a glance

£10m+ sales

700k+ pupils, students and social housing residents protected

7,000+ sites

5,000+ commercial, industrial & residential customers

550+ Fit-Out installations completed worldwide (36 months)

140+ experts

97% customer retention

24 inter-linked services

15+ countries

0.75 Lost Time Incident Rate per 100,000 hours worked



Company Profile

Established in 1990, Ace Fire & Security is an end-to-end security, occupant safety, systems integration, monitoring and fire solutions specialist for commercial, industrial site owners, operators, M&E and facilities managers.

Operating both nationally and internationally, we ensure that properties enjoy world class service focussed on demonstrable compliance, safety and security.

A Preferred Supply partner solution, Ace operates a 24/7/365 response. Supporting project and Contract Managers, CAT A and CAT B Fit-Out companies, M&E contractors and Facilities Managers with initial design, specification, supply, installation through to ongoing maintenance and monitoring of fire and security risk.

- Independently owned company
- Installer for 50+ manufacturers
- ISO9001 accredited
- NSI Security Systems (Gold)
- NSI Fire Systems (Gold)
- BAFE SP203-1 accredited
- BAFE SP101 accredited
- Constructionline (Gold)
- CHAS Premium accredited
- Alcumus Safe Contractor accredited
- FIA
- NHS approved

Deep sector expertise



Central & Local Government



Commercial Property



Domestic



Education



Finance & Banking



Historic Buildings



Hospitality & Leisure



Hospitals & Healthcare



Manufacturing & Industry



Retail



Social Housing



Warehouse, Transport & Logistics

Four convenient access points

Design & Install

Specialist system experts will attend your site to design, install, commission tailored solutions that protect people, property and critical infrastructure. Covering new build CAT-A and CAT-B (Fit-Out) projects, commercial, industrial and historic buildings and multi-tenant residencies.

Compliance

Comply with mandatory fire, security, occupant safety, privacy and building regulations. We ensure that one-off projects or on-going SLA support work conforms to applicable British Standards or EU standards as well as best accepted practice for your industry.

Monitoring & Maintenance

Central remote monitoring of critical infrastructure, buildings and systems. Our 24/7/365 Receiving Centre provides linkage between project handover and heightened security. It also lowers operating risk and insurance premiums. 10 options are available.

Upgrade

Additional detectors, call points, public address systems, alerts, connection to remote monitoring and/or upgrades to equipment and systems can be phased-in with minimal disruption. Hardware, software, cable repairs and system integrations will help future-proof your site(s).

Reach

In the last 36 months, we have completed over 550 major installations and fit-outs across 15+ countries.

No matter how large or small your organisation, our services will help you reduce risk, assure regulatory compliance and keep the people, assets and infrastructure you care about, safe and secure.

Customers are building owner / managers, M&E contractors, CAT-A and fit-out contractors and Facility Management Service Providers.



Core services



Fire Protection & Suppression

- Fire & Detection Alarms
- Aspirating Systems
- Emergency Lighting
- Fire Extinguishers
- Emergency Voice Communication Systems (EVCS)
- Passive Fire Protection
- Fire Risk Assessments
- Fire Safety Training



Security Systems & Integrations

- Intruder Alarm & Detection Systems
- Access Control
- CCTV & Cameras
- Integrated Security Systems
- Panic Alarm
- Lone Worker Solutions
- Barriers & Gates
- Keyholding



Monitoring & Maintenance

- Incident Management Support
- Facial Recognition for Access / ID
- CCTV Monitoring
- Track Movement & Goods
- Intruder Detection
- Day / Night Motion Detection
- Alarm Monitoring
- Lone Worker Solution
- Surveillance
- Fault ID / Maintenance Call-Out



Occupant Safety & Wellbeing

- Occupancy Monitoring
- Contactless Office
- Workplace Experience
- Proper Social Distancing
- Fever & Temperature Checks
- People Counting
- Improved Communication
- System Integrations

What do we do?

We enable and support new and better security, fire safety and building occupant wellbeing.

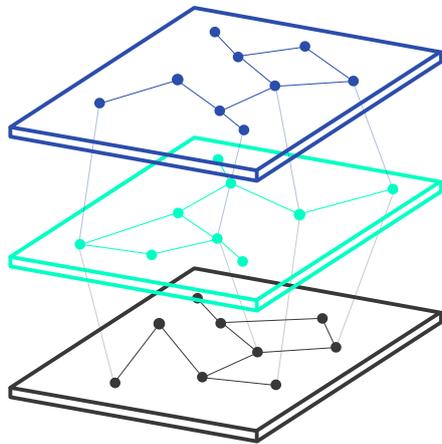
Our customers receive outstanding system risk management and multi-layer, multi-technology solutions appropriate to their needs, building and best practice. Full adherence to best practice and demonstrable compliance including but not limited to:

- Construction (Design & Management) Regulations 2007
- The Regulatory Reform (Fire Safety) Order 2005
- BS 5389-1:2017
- The Fire (Scotland) Act 2005
- The Dangerous Substances & Explosives Atmosphere Regulation 2002
- Fire Safety (Employee's Capabilities) 2010
- Process Fire Precautions
- Health & Safety At Work Act
- Fire & Rescue Services Act 2004 (Scotland 2005)
- NPCC Policy to conform to PD6662:2017 and BS 8243 and BSEN50131
- BS 8243
- BS 8418
- ICO CCTV Code of Practice (2014)
- NCP 109 (Access Control Design)
- NCP 104 (CCTV Systems)
- DHF 1053:06/12 (Gates & Barriers)
- BS8629:2019 (Fire Evacuation Standard)
- BS 5266-1:2016 / BS EN 1838 / BS EN 50172 (Emergency Lighting)

Our clients include:



Security & system integrations interlink people, workspaces & infrastructure



People

Workspaces

**Infrastructure
(IT, APIs, IoT)**

Ace/Siemens

Security, System Integrations & Building Occupant Wellbeing is interlinked.

Accreditation - Fire Protection



BAFE - SP203 Part 1



BAFE - SP101



FIA - Fire Systems



NSI (Gold) - Fire Systems

Accreditation - Security Systems



NSI (Gold) - Electronic Security Systems

Accreditation - Approved Supplier



Alcumus - Safe Contractor



CHAS - Premium Plus



Constructionline (Gold)

Awards & Accredited Integrator

- Gallagher (Accredited Installer)
- HiKVision (Gold Partner)
- Honeywell Gent 24 (Accredited Installer)
- RBH (Accredited Installer)
- S2Lenel (Accredited Installer)
- HiKVision Award: VASP (2017)
- Panasonic Award: European Integrator (2017, 2018)

Our purpose

Our mission is to be your specialist and trusted advisor in fire protection and security ensuring world class service, demonstrable compliance, safety and protection of people and property.

Our customer promise:

- **Technical competence**
Our people are technical specialists
- **Responsive**
We do what we say
- **Regulatory compliance**
We ensure demonstrable compliance
- **Pride**
We take great pride in our daily operations keeping people safe
- **Improvement**
We believe in continuous improvement and maintaining impeccable standards



Why Ace?

- Critical service specialist
- Competent people
- Deep sector expertise
- Tailored service
- End-to-end solution
- National and international reach
- 95% first-time fix
- 97%+ customer retention
- Demonstrable compliance
- World class customer service & support
- 24/7/365 Alarm & Video Receiving Centre

HQ: 1 St Martins Business Centre, Cambridge Road, Bedford, MK42 0LF,
United Kingdom. ©Ace Fire & Security Ltd (2020)

Our partners

We work in partnership with over 50 of the world's leading manufacturers of fire life safety, security systems and access control. As an 'open protocol' provider, we generate a bespoke solution tailored to meet individual customer requirements.

ASSA ABLOY

AVIGILON



Fike



HIKVISION

Honeywell
GENT

irisys

LENEL·S2

Panasonic

Paxton

Texecom