**Quality Policy Statement**

At Ace Fire & Security Systems Limited, we are committed to understanding and meeting the needs and expectations of our customers by delivering high-quality, cost-effective solutions in all aspects of fire and security systems.

We will achieve this through the active involvement of all employees in the implementation, maintenance, and continual improvement of our Quality Management System, which is designed to meet both customer requirements and the highest recognised industry and regulatory standards.

Our Quality Management System complies with:

* **ISO 9001:2015** – Quality Management Systems
* **BS 5306-3:2017** – Fire extinguishing installations and equipment on premises
* **BS EN 62676-4:2015** – Video surveillance systems
* **PD 6662:2017**, including:
  + **SSQS101**, **FSQS121**
  + **SP203-1**, **SP101**, **SP207**, **EASQS207**

Our Commitment Includes:

* Setting and reviewing measurable quality objectives aligned with our strategic direction.
* Ensuring compliance with all applicable statutory, regulatory, and contractual obligations.
* Monitoring performance and driving continual improvement in processes, products, and services.
* Promoting a culture of quality awareness, ownership, and accountability across all levels of the organisation.

We are committed to continual improvement as a core business principle. Performance against objectives is regularly measured, reviewed, and used to drive enhancements to our systems and service delivery.

On Behalf of Ace Fire & Security Systems Limited

Signed By: Richard Webb

Position: Operations Director

Date: 22/07/2025

Review Date: 20/05/2026